

ISPS  HANDA  NEW ZEALAND OPEN

PROFESSIONAL PLAYER HANDBOOK

— ○ ○ ○ —
1 - 4 MARCH 2018

MILLBROOK & THE
RESORT & HILLS

≡ QUEENSTOWN ≡

 MILLBROOK
Escape the everyday


THE HILLS



2018 FACT SHEET

| | |
|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| DATE | 1 - 4 March 2018 |
| VENUES | Millbrook Resort, Arrowtown, New Zealand The Hills, Arrowtown, New Zealand |
| EVENT SANCTION | PGA Tour of Australasia; Asian Tour |
| CHAMPIONSHIP PRIZE MONEY | NZ\$1,150,000 |
| NZ PRO-AM CHAMPIONSHIP PRIZE MONEY | NZ\$50,000 |
| DEFENDING CHAMPION | Michael Hendry (NZ) 2017 |
| FIELD | 144 Tournament 144 Amateur Players (Pro-Am) |
| TICKETS | Day pass (Thur and Fri)* \$25 Day pass (Sat and Sun) \$30 Tournament Season Pass* \$60 Under 18 (accompanied) Free |
| | Available at the gate or via Ticketek *includes entry at both venues |

SCHEDULE : MARCH 2018

| | | | |
|-------------------|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MON 26 | Player Registration | Official Practice Day | Pre-Qualifying at Paraparumu Beach and Cromwell GC |
| TUE 27 | Player Registration | Official Practice Day | |
| WED 28 | Official Practice Day | 5:15pm - both courses closed | 6:00pm - Amisfield Welcome & Player Briefing in the Champions Lounge at Millbrook Resort All Professional players and partners are invited to attend and RSVP is required! |
| THU 1 | Round One (sessions commencing at approx 7:30am and 12:20pm) Millbrook Resort and The Hills | | |
| FRI 2 | Round Two (sessions commencing at approx 7:30am and 12:20pm) Millbrook Resort and The Hills | | |
| SAT 3 | Round Three Millbrook Resort | Also, for approximately 25 players that miss both cuts at Jack's Point New Zealand Open Challenge team event only | |
| SUN 4 | Final Round (commencing at approx 7:30am) Millbrook Resort | | |



PLAYER INFORMATION

WELCOME TO QUEENSTOWN, MILLBROOK RESORT AND THE HILLS FOR THE 2018 ISPS HANDA NEW ZEALAND OPEN.

I. FORMAT - ISPS HANDA NEW ZEALAND OPEN CHAMPIONSHIP

For the first two rounds of the ISPS HANDA New Zealand Open players will play one round at each of Millbrook and The Hills.

Simultaneous to the ISPS HANDA New Zealand Open, a Pro-Am competition will be played with a two ball best ball format.

There will not be any adjustment to handicap indexes for the Amateur Player; rather, the course handicap will simply be the relevant handicap index itself and your team will take the best net score for the Pro-Am competition.

**Please note that the amateur players have been asked to pick up if their score on a hole cannot better the professionals score.

After the completion of 36 holes there are two cuts.

The top 60 professionals, plus ties, will continue to compete in rounds 3 and 4 of the NZ Open at Millbrook Resort.

The top 40 Pro-Am teams will continue to compete in round 3 of the NZ Open Pro-Am Championship at Millbrook Resort.

PLEASE NOTE: Should a professional fail to make the ISPS HANDA New Zealand Open cut but make the Pro-Am cut, they will continue to play round three at Millbrook Resort, solely in the ISPS HANDA New Zealand Open Pro-Am Championship competition, and will receive a per diem payment of NZ\$500 to compensate for expenses incurred in the event that the Pro-am team does not make it through to day four.

A second cut will be made in the ISPS HANDA New Zealand Pro-Am Championship after round three with only the top 10 Pro-Am teams progressing to the fourth round. All Professionals competing in the final day Pro-Am will share in the NZ\$50,000 Pro-Am prize-money.

2. AMISFIELD WELCOME AND PLAYER BRIEFING

All players are required to attend the players briefing at 6:00pm on Wednesday evening at Millbrook Resort in the Champions Lounge. You are welcome to attend with a partner with you to this event, please RSVP at the Player Registration.

Both courses will be closed at 5:15pm.

At this briefing you will be welcomed to Queenstown, and meet your playing partner.

Attendance at this event is compulsory, as it is important in this format to meet your playing partner prior to play the next day.



PLAYER INFORMATION

3. TEMPORARY MEMBERSHIP PRIVILEGES

All Players will be made Temporary Members of Millbrook Resort and The Hills. 26 February to 4 March 2018 (Millbrook) and from 26 February to 2 March 2018 (The Hills) inclusive.

4. CAR PARKING

Adequate player's car parking is available for contestants on course near The Avenue (Millbrook Resort) and near driving range (The Hills).

Please ensure that your vehicle has the appropriate car park sticker displayed. This Car park pass will be available from the PGA Tour at Player Registration.

5. DRESS

Millbrook and The Hills dress standards are as follows:

- 1 A tidy standard of dress is required at all times.
- 2 Spiked shoes of any kind are permitted in the Locker Room area but not in the clubhouse.
- 3 Denim jeans are not permitted either in the clubhouse or on the course.
- 4 Collarless and/or sleeveless shirts are not permitted.
- 5 Please take care on concrete access to locker room (The Hills)

6. LICENSING REGULATIONS

At Millbrook Resort persons under the age of 18 are not permitted in areas of the clubhouse containing bars.

7. PROTECTION OF VALUABLES AND EQUIPMENT

Protection of Valuables and Equipment
Although every care will be taken, your equipment and valuables at the ISPS Handa New Zealand Open, including insurance, is your own responsibility.

8. PLAYERS' LOCKER ROOM

Millbrook Resort - 30 secure lockers will be available.
The Hills - Tuesday to Friday | 7:00am – 7:30pm

**Please note that a \$10 deposit will be payable for your locker key at each venue.

9. PLAYER MAIL

All contestants' mail can be found within the PGA Tour Office located in the main Tournament Administration area.

PLAYER INFORMATION

10. PRACTICE AREA

The range at Millbrook will be open for practice from Monday to Sunday. Range practice balls are available. The range at The Hills will be open for practice between Monday and Friday inclusive.

Shuttle buses will operate continuously from the Millbrook Reception/The Hills Clubhouse to the driving range throughout the week at both venues (note this service runs until Friday afternoon at The Hills).

Please allow 15 minutes of travelling time between the driving range Millbrook Reception/The Hills Clubhouse and a total of 25 minutes at the Hills if you are scheduled to start at the 10th Hole.

The Hills | Practice range hours

| | |
|-----------|-----------------|
| Monday | 8:00am - 2:00pm |
| Tuesday | 6:30am - 2:00pm |
| Wednesday | 6:30am - 2:00pm |
| Thursday | 6:30am - 2:00pm |
| Friday | 6:30am - 2:00pm |

Millbrook | Practice range hours

| | |
|---------|-----------------|
| Monday | 8:00am - 6:00pm |
| Tuesday | 6:30am - 7:00pm |

| | |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------|
| Wednesday | 6:30am - 7:00pm |
| Thursday | 6:30am - 7:00pm |
| Friday | 6:30am - 7:00pm |
| Saturday | 1 hour before first start time – 1/2 hour after last putt |
| Sunday | 1 hour before first tee time If play-off ensues buckets of balls available by pro shop. Practice hole to be Remarkables #1. |

Extra practice putting green at Millbrook – utilise Remarkable Hole #9.
Putting green next to tee at Remarkables Hole #1.

Players are not permitted to use other areas of the course apart from the defined practice areas above.

11. PRACTICE ROUND TIMES | BOTH VENUES*

| | |
|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Monday 26 Feb | All Day Practice |
| Tuesday 27 Feb | All Day Practice Note that the first tee is unavailable at both The Hills and Millbrook at the following times as it has been reserved for amateur practice: 10:30am – 12:00pm 1:00pm – 2:00pm |
| Wednesday 28 Feb | All Day Practice |

Note that the first tee is unavailable at both The Hills and Millbrook at the following times as it has been reserved for amateur practice:

10:30am – 12:00pm
1:00pm – 1:30pm

Please note that both golf courses are closed at 5:15pm on Wednesday 8 March as all players are required to attend the briefing at Millbrook Resort at 6:00pm

12. SUDDEN DEATH PLAY-OFF

In the case of a tie after 72 holes, a sudden death play-off will commence on the 18th hole at Millbrook. If the players are still tied, the 18th hole at Millbrook will be played again, followed by the 17th hole at Millbrook, then the 18th hole at Millbrook; this rotation will continue until a winner is decided.

13. CADDIES

Players requiring the services of a caddy must contact the Caddy Master, Andrew Whiley, phone (+64) 27 465 3222.

Note: Provision has been made for caddies to park in the player's car parking area at both venues. You will find contained within the player kit a caddy pass. Please ensure that your caddy displays this pass at all times during the Championship. Caddies are not permitted to wear spiked shoes. Players are also advised that all caddies are

PLAYER INFORMATION

asked to wear the caddy outfit provided by the organisers.

Note: Caddies are not permitted in the The Hills Clubhouse, however may access the locker room at both venues.

14. PRO-AM TEAMS

Where less than 144 amateurs are secured for the team's component of the ISPS HANZA NZ Open, tournament competitors will not be allocated an amateur partner in the following order:

- Amateur pre-qualifiers
- NZ Golf Elite Amateurs
- Professional Qualifiers in qualifying score order

15. CREDENTIALS

Upon registration Players will receive the following credentials:

- Two Season guest passes
- Four One-day guest passes
- One Caddy pass
- One Professional Player pass
- Car park pass (if required)

If you are accompanied by a partner during the tournament you can request one Professional Player Guest pass at registration.



PLAYER INFORMATION

16. CHAMPIONS LOUNGE - MILLBROOK

Professionals will only have access to the Amateur hosting facility (The Champions Lounge) if they are accompanied by their Amateur playing partner (this invitation cannot be extended to caddies, however).

17. ANSWERING SERVICE

Starting times for the NZ Open Championship will be made available to players by 'SMS' service notified by the PGA Tour. Information regarding starting times will also be available by visiting:
www.pga.org.au

18. FIRST AID AND MEDICAL

Any contestant requiring first aid or medical attention should contact the Tournament Office for assistance.

19. CONDITIONS OF PLAY

Players are reminded to read carefully the local rules and conditions of play prior to the commencement of play. The Tournament will be run under the PGA Tour of Australasia's "Hard Card" and the Rules of Golf as published by R & A Ltd.

20. MEDICAL SERVICES

The Medical Services team are located in the Gym area at Millbrook Resort.

21. TELEPHONE NUMBERS

For the advice of contestants, you will find listed below temporary telephone numbers on-course: (Country Code: 64, Area Code: 03)

Tournament Administration Office

| | |
|---------------------------------------|----------------|
| Michael Glading – Tournament Director | +64 21 745 040 |
| Mel Gimblett – Operations Manager | +64 21 655 691 |
| Sarah Thorpe – Amateur Experience | +64 21 907 067 |

PGA Tour Australasia

| | |
|--------------|----------------|
| Registration | +64 3 746 7174 |
| Rules | +64 3 746 7175 |

Media

| | |
|------------------------|----------------|
| PGA Tour Media Manager | +64 3 746 7178 |
| Media Fax | +64 3 746 7167 |

Volunteer HQ / Transport

| | |
|-----------------|-----------------|
| Richard Hoskin | +64 27 211 9749 |
| Anne Withington | +64 29 777 7210 |



PLAYER INFORMATION

21. EMERGENCY SERVICE NUMBERS

| | |
|----------------------------------------------------|-------------------------------------------------------------------|
| Medical | |
| Arrowtown Surgery | Berkshire Street, Arrowtown +64 3 442 1215 |
| Queenstown Medical Centre (includes a Pharmacy) | Isle Street, Queenstown +64 3 441 0500 |
| Arrowtown Pharmacy | 20 Buckingham Street, Arrowtown +64 3 442 0975 |
| Amcal Pharmacy | 1091 Frankton Road, Queenstown +64 3 442 3467 |
| Unichem Remarkables | Remarkables Shopping Centre (near airport) +64 3 442 2800 |
| Dental | |
| Queenstown Dentist | 4 The Mall, Queenstown +64 3 442 7274 |
| Queenstown Dental Centre | Corner Shotover & Stanley Streets Queenstown +64 3 442 8580 |

| | |
|-----------------|----------------|
| Taxi | |
| Alpine Taxi | +64 3 442 6666 |
| Queenstown Taxi | +64 3 442 7788 |

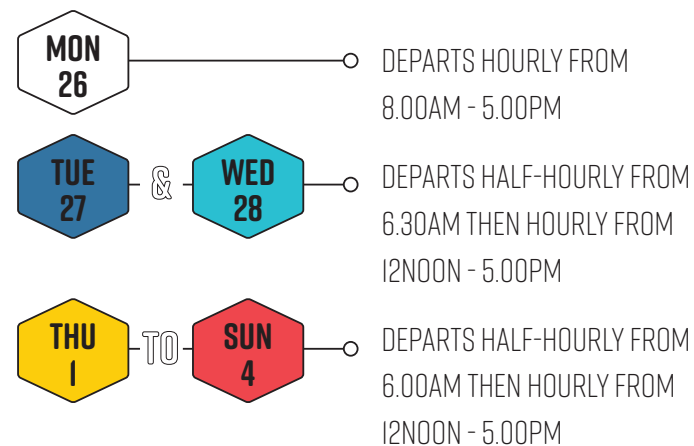
22. MEDIA

TV Time | 2.00pm - 6.00pm each day
Network Partners (in NZ and Australia) | SKY Sport (NZ); Fox Sport (Australia)

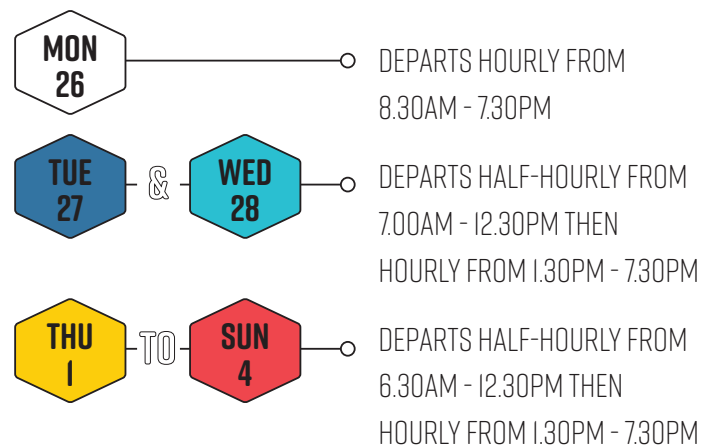
TRANSPORT GUIDE

The ISPS Handa New Zealand Open will operate a players courtesy shuttle service, between Monday 26 February and Sunday 4 March 2018 inclusive, as follows:

RYDGES TO MILLBROOK RESORT | VIA THE HILLS



MILLBROOK RESORT FOR RETURN TO RYDGES



PLEASE NOTE

RYDGES TO MILLBROOK RESORT | VIA THE HILLS

- Shuttle departs from Aspen Hotel 7.50am, 9.50am and 11.50am Wednesday to Sunday only.
- Shuttle will stop at the Queenstown Park Boutique Hotel en route to Millbrook.

MILLBROOK RESORT FOR RETURN TO RYDGES

- Shuttle will deliver passengers to Queenstown Park Boutique Hotel and The Aspen if requested.
- Passengers are required to use the intervenue transport to get from The Hills to Millbrook Resort as shuttles will not go via The Hills from Millbrook Resort to Queenstown.

INTER-VENUE SHUTTLE BETWEEN MILLBROOK RESORT & THE HILLS

This service will operate between Millbrook Resort and The Hills golf courses continuously throughout the day between the following hours:

| | |
|---------------------|------------------|
| Monday | 8.00am to 7.30pm |
| Tuesday & Wednesday | 6.30am to 7.30pm |
| Thursday & Friday | 6.00am to 8.00pm |

Please allow 15 minutes travelling time between the two venues.

TRANSPORT GUIDE

DRIVING RANGE SHUTTLE

A shuttle service will operate from Millbrook Resort reception and the Clubhouse at The Hills to the course driving ranges continuously throughout the day on the follows schedule:

| | |
|-----------------------------|------------------|
| Millbrook | |
| Monday | 8.00am to 6.00pm |
| Tuesday | 6.30am to 7.00pm |
| Wednesday | 6.30am to 5.30pm |
| Thursday, Friday & Saturday | 6.30am to 7.00pm |
| Sunday | 6.30am to 2.00pm |

| | |
|-------------------|------------------|
| The Hills | |
| Monday | 8.00am to 6.00pm |
| Tuesday | 6.30am to 7.00pm |
| Wednesday | 6.30am to 5.30pm |
| Thursday & Friday | 6.30am to 7.00pm |

Please allow 10 minutes travelling time.

? FOR TRANSPORT ENQUIRIES PLEASE CONTACT: ANNE 029 777 7210

TRANSPORT GUIDE

TEE SHUTTLE

A shuttle service will operate at both venues on the following schedule:

MILLBROOK RESORT

Millbrook Putting Green to 1st Tee
Thursday - Sunday 7:15am to 1:30pm

Please allow 10 minutes travelling time from the Putting green to the Tee.

Millbrook 18th Green to 1st Tee
Thursday - Saturday 9:30am to 5:00pm
Sunday 9:30am to 4:00pm

THE HILLS

The Hills Clubhouse to 10th Tee
Thursday & Friday 7:15am to 1:30pm

Please allow 10 minutes travelling time from the Clubhouse to the Tee.

The Hills 9th Green to the Clubhouse
Thursday & Friday 12.30pm to 8.00pm
The Hills 17th Green to 18th Tee
Thursday & Friday 8.30am to 5.00pm

EVENT TRANSPORT

Wednesday 28 February

Transport will be provided following the Amisfield Welcome and Player Briefing from Millbrook to Queenstown town centre, one way only.

7:30pm
8:00pm



Monday 4 March

Transport will be provided following prize giving from Millbrook to Rydges hotel in Queenstown, one way only.

8:00pm
9:00pm



MILLBROOK

LOCATION | Tennis Court

TIMES

| | |
|-----------|-----------------|
| Monday | 9:00am – 5:00pm |
| Tuesday | 7:00am – 6:00pm |
| Wednesday | 7:00am – 6:00pm |
| Thursday | 7:00am – 6:00pm |
| Friday | 7:00am – 6:00pm |
| Saturday | 7:00am – 6:00pm |
| Sunday | 7:00am – 6:00pm |

PROCEDURE

Access must be via PGA Tour of Australasia and Asian Tour accreditation provided at registration.

Player's spouses/partners may accompany players to The Millbrook players lounge but they must arrange correct accreditation at Players Registration.

The Players Lounge is for players and spouses/partners only. No caddies or guests are permitted.

PLAYERS LOUNGE

THE HILLS

LOCATION | The Cart Shed at The Hills

TIMES

| | |
|-----------|------------------|
| Tuesday | 7:30am – 5:00pm |
| Wednesday | 7:30am – 5:00pm |
| Thursday | 6:30am – 6:00pm* |
| Friday | 6:30am – 6:00pm* |

*Open until 6:00pm for Amateur hosting

PROCEDURE

Access must be via PGA Tour of Australasia and Asian Tour accreditation provided at registration.

Player's spouses/partners and amateur player partners may accompany players to The Hills players lounge but they must arrange correct accreditation at Players Registration.

The Players Lounge is for players and spouses/partners only. No caddies or guests are permitted.



TITLE SPONSOR



MAJOR PARTNERS



MAJOR SPONSORS



SUPPORTING SPONSORS



TOURNAMENT PARTNERS



GOLF PARTNERS





OUR MISSION

THE ISPS HANDA NEW ZEALAND OPEN AT MILLBROOK RESORT AND THE HILLS WILL BECOME THE ULTIMATE GOLF TOURNAMENT EXPERIENCE IN THE ASIA-PACIFIC, PROMOTING QUEENSTOWN AS NEW ZEALAND'S PREMIER TOURIST DESTINATION.

Should your friends, sponsors or clients be interested in 2019 Pro-Am playing opportunities please contact the Tournament Director for more info.

Michael Glading | Tournament Director | +64 21 745 040
Sarah Thorpe | Amateur Experience | +64 21 907 067
PGA Tour Australasia | Registration | +64 3 746 7174

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